

Welcome to our I.T. INFORMER Newsletter. Informer is a way for us to keep connected with you. This is a quarterly snapshot of what you need to know as a small business and individual in today's technological environment. As well as a bit of fun. Enjoy!

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Expert Advice

Keeping kids safe on the internet

The internet is a wonderful source of information, learning and communication with family and friends across the globe. Students today will not know the joys of having to lug out an edition of the Encyclopaedia Britannica from the family bookshelf to complete their latest assignment, because that material is entirely online now. However, for all the wonderful modern conveniences afforded, there's also some rather frightening down sides to internet use.

Even adults need to be cautious online as dangers abound, such as; online bullying, exposure to dangerous predators, scams and painfully inappropriate content. Essentially, the positive opportunities outweigh the negative ones, you just need to find balance, and teach your children how to best navigate the online world and make correct choices. Some tips for guiding your children in this precarious space include:

- Setting a good example yourself – Remember that kids are more likely to follow what you do, rather than what you say.
- Open communication – make sure your children know they can always talk to you, and you will listen. It's also important for you to talk to them about the dangers of the internet, so they know why you are concerned and why you have implemented house hold rules to protect them.
- Invest in software or an app to monitor the internet usage in your home.

If you're looking for software options to make web browsing safer at home, you can find out more about what's available by contacting your local I.T. experts at Imagine Now.

WINTER RECIPE

Spanish-style lamb shanks

0:15 Prep 2:25 Cook 4 Serves

Ingredients

- 1 tablespoon olive oil
- 4 Coles Australian Lamb Shanks
- 2 chorizo sausages, thinly sliced
- 1 red onion, cut into wedges
- 1 red capsicum, seeded, thinly sliced
- 2 garlic cloves, crushed
- 2 teaspoons smoked paprika
- 1 teaspoon ground turmeric
- 1/2 cup (125ml) dry sherry (optional)
- 400g can diced tomatoes
- 1 1/2 cups (375ml) chicken stock
- 1/2 cup (80g) kalamata olives
- 2 teaspoons lemon zest

Step 1

Preheat oven to 140°C. Heat the oil in a large flameproof casserole pan over high heat. Add the lamb and cook, turning occasionally, for 10 mins or until brown all over. Transfer to a plate.

Step 2

Add the chorizo to the pan and cook for 2 mins each side or until golden brown. Transfer to a plate.

Step 3

Add the onion and capsicum to the pan. Cook, stirring, for 5 mins or until onion softens. Add the garlic, paprika and turmeric and stir to combine. Return the lamb and chorizo to the pan. Pour over the sherry, if using, and bring to the boil. Cook for 2 mins or until sherry reduces by half. Add the tomato and stock. Bring to a simmer

Step 4

Cover and bake, turning occasionally, for 2 hours or until lamb is falling off the bone. Sprinkle with olives. Season. Serve with steamed green beans and rice.



Contact our
team of IT
experts today!

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Find us on 



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imagine... it. support with a personal touch

Imagine Now I.T. News

Local I.T. Heroes preventing NBN horror stories

While there are a lot of horror stories out there when it comes to NBN transitions, the local NBN Heroes at Imagine Now I.T. are creating smooth sailing experiences, one client at a time. If your business is about to make the transition to NBN, we recommend contacting Imagine Now I.T. and get a local hero on your side!

Client Profile | Greenhills Conveyancing

Greenhills Conveyancing began in March 2005 under the name Christine Jones Conveyancing. In 2012, the practice changed names to reflect the ever growing conveyancing team. Having state of the art conveyancing software and access to the latest property law updates and consumer information, Greenhills Conveyancing pride themselves on providing a seamless experience for all your property transactions.

They are valued clients of Imagine Now IT since 2005, and Christine Jones has supplied the following testimonial regarding their good news NBN story:

As a busy conveyancing practice we rely heavily on our phones and the internet, because of this I was extremely reluctant to make the change over to NBN. If it's not broken, don't change it were my thoughts. So after over 18 months of "encouragement" by way of phone calls, emails and brochures from Telstra together with reassurance from ImagineNow IT, I gave in to the NBN connection proceeding. I had concerns about the downtime that would impact on the office during the actual connection to NBN. My fear was that if I had to call a client to say, sorry you can't settle the sale or purchase of your new home because we are having NBN connected, it would not be great for business and more importantly, for the client.

The team at ImagineNow reassured me that I had fibre to the building and this was the best type of NBN connection. ImagineNow also told me that it was my choice as to how involved I wanted them to be in the change over. A member of the ImagineNow IT team could be present while Telstra were carrying out the change over, or I could manage it myself. Internet services are not my field of expertise, so I opted for a team member from ImagineNow to attend the office and co-ordinate the change over directly with Telstra on my behalf. Chris came to the office on the day and worked side by side with the Telstra technician throughout the installation. I am pleased to say, it was a fairy tale ending! NBN migration went without a hitch, downtime was about 10 minutes. Internet and phones have worked smoothly since the NBN was connected and internet speed has been great. Thanks to ImagineNow IT I was able to focus on my conveyancing practice while the NBN migration took place in the safe hands of Chris and his team at ImagineNow It.



Mai-Wel | Gala Ball 2018

We were honoured to once again sponsor the annual Mai-Wel Gala Ball in April 2018. As usual, it was a stunning event with good food, music and entertainment.

A total of \$23,000 was raised for the Mai-Wel group, an extremely worthy, local cause.

Thank you to all who were involved in making it a successful evening.



Goodbye until next time. Chris and Team



GET A FREE I.T. HEALTH CHECK

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At a brief consultation a local I.T. Expert will analyse the health of your I.T. systems including:

- Backup & Recoverability
- Security
- Software & Hardware
- Cloud Technologies

You will be provided with a comprehensive report on the health of your I.T. Systems including recommendations to improve your systems and staff productivity.

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